



**CASA**

Court Appointed Special Advocates  
**FOR CHILDREN**

**HENRICO COUNTY**

# 2022 IMPACT

MAKING FUTURES BRIGHT



## Henrico County Court Appointed Special Advocates, Inc.

3001 Hungary Spring Road

Suite A

Henrico, VA 23228

[www.henicocasa.org](http://www.henicocasa.org)



**Connect.**

**Donate.**

**Volunteer.**



ADDRESS SERVICE REQUESTED



## **MISSION**

**Henrico CASA advocates in court for a child's best interests and seeks to educate the community concerning the needs of abused and neglected children.**

## **VISION**

**All children in Henrico County live in safe and stable homes.**

# CORE VALUES

## **Family Preservation and Reunification**

Children grow up best in their families.

Our work will support preservation and reunifications whenever that can be achieved safely.

## **Diversity, Equity, and Inclusion**

Our children come from all parts of Henrico County.

We believe our volunteers, management and staff, and our Board should reflect that diversity and should feel safe and comfortable in their roles.

## **Collaboration**

We will work jointly with professionals throughout the system in the best interest of children.

## **Gratitude**

We realize that we could not accomplish our mission without the selfless commitment from many in our community.

## **Stewardship**

We will use our resources carefully to help ensure we can serve all children who need us.


💖 “The New Normal”... a term that has been used to describe the environment we are experiencing in a post-pandemic society. Our lives were turned upside down for the better part of two years. Parents had to change their personal and professional routines to accommodate home-schooling their children. People across all industries and professions had to learn new ways to communicate on virtual platforms. Nurses, doctors, and health professionals were working extended hours under extremely stressful conditions knowing that they could contract the virus and then possibly infect their own loved ones.

Yet in this dark time, our CASAs continued their advocacy because many of these children were isolated in their homes, potentially in peril. Unfortunately, the “new normal” did not eliminate children being in vulnerable situations in their own homes. Instead, it heightened concern and complicated some of the ways our volunteer advocates could gather information about a child’s situation. Without the teacher noticing the unusual bruises on a child’s legs or the soccer coach noticing the black eye, our advocates had to work extra hard to be a light for every abused and neglected child referred to Henrico CASA.



We are humbled and honored to be part of this organization of true professionals who work tirelessly to support our cause and fulfill our vision to ensure that all children in Henrico County live in safe and stable homes. We are also truly grateful for the support that generous donors like YOU provide to our organization, without whom we would not be able to execute our mission.

The work we do is tough and requires fortitude, resilience, and a passion to help children. As we near our 30th year, we are excited to implement aspects of our new strategic plan that supports our vision for enriching our community.

Our volunteer advocates are shining their lights, making futures bright for the children they serve. We promise to continue this important work and hope that you will once again commit to supporting Henrico CASA and the children and families we serve. Thank you for playing a part in creating brighter futures and a healthier community. 



*Chris*

Chris Durand  
Chair, Board of Directors

*Jeannine*

Jeannine Panzera  
Executive Director



**"I don't know  
how I would have  
made it through  
without our  
CASA."**

*- Parent of a child served by CASA*

**Family is the foundation of a child's life, ideally offering stability and security. When families are in crisis, children and teens face a storm of challenges and stressors.**



Children and families are involved with CASA due to allegations of abuse and/or neglect. Last year, the majority of Henrico CASA's cases primarily involved **physical neglect**, followed by **emotional abuse, physical abuse, sexual abuse,** and **medical neglect.**



## **62% Had Mental Health Concerns**

A majority of children and families appointed to Henrico CASA are struggling with mental health issues. The many other challenges families face include:

**37%**  
**Substance Abuse**

**31%**  
**Criminal Involvement**

**29%**  
**Housing Instability**

**28%**  
**Domestic Violence**

**23%**  
**Absent Parent**





**"CASA fills in the gaps  
of missing information  
which assists the Court  
a great deal in making  
decisions...**

**I absolutely love,  
support, and respect  
the CASA program.**

*- Henrico Juvenile Court Judge*

**Amid the storm, children need a sense of calm. Henrico Juvenile and Domestic Relations Court Judges appoint Henrico CASA to ensure safety and security.**



### **100% of Judges Appoint CASA**

All five of Henrico County's Juvenile and Domestic Relations District Court Judges appoint CASA to advocate for victims of abuse and neglect.



### **100% of Children Served**

Child abuse knows no racial, ethnic, or socioeconomic bounds. Every child appointed to Henrico CASA was served.

**CASA ensures no child is left to weather the storm alone.**





"One of my favorite aspects of being a **CASA** is that it allows me to be a **stable influence** during a very turbulent time in [a child's] life.

- *CASA Volunteer*

**Court Appointed Special Advocates are safe, stable adults who become a consistent presence in a child's life and ensure the child's voice is heard.**



**329 Children**

benefited from dedicated relationships with their CASA.



**119 Advocates**

were trained and supervised by Henrico CASA staff.



**95% of CASA Children**

had the same dedicated and consistent advocate during the entirety of their case. CASAs are a constant source of calm amid the storm.



**10,452 Hours**

were donated by advocates, with 1,885 additional hours of training and education. On average, CASA volunteers spend 4 years devoted to their role as an advocate.

**CASA's best-interest advocacy is carried out by volunteers, rain or shine.**





**"CASA keeps giving me updated information as an impartial source that makes sure I stay on the right track with my actions and recommendations."**

*- Guardian ad Litem Attorney*

**Henrico CASA is a light during a dark time. Volunteers and staff advocate for children in court, while also connecting them to vital resources and supports.**



### **97% of CASA's Recommendations**

considered by the Court were ordered. Recommendations made by CASA often include these services:

**Mental Health Treatment**  
**Substance Abuse Treatment**  
**Parental Supervision/Reunification**

**Parent Education/Coaching**  
**Family/Individual Counseling**  
**Juvenile Probation Services**



### **< 1% of Children and Families**

received an additional finding of abuse or neglect from Child Protective Services while appointed a CASA.



**CASA ensures safety from the storm for victims of abuse and neglect.**



**"I am 100% the  
person I am  
today because  
[my CASA]  
took the time."**

*- Young Adult Served by CASA*

**Henrico CASA can help change the trajectory of a child's life. In collaboration with other professionals, we help secure future success for the children we serve.**

## **99% of Children Served by Henrico CASA**

were in safe, stable homes at the close of their cases. At case closure, we celebrated:



**184**

**Reunifications and  
Family Placements**



**20**

**Negotiated Custody  
Agreements**



**32**

**Children Ready  
for Adoption**

As reported by judges, children with a CASA have improved outcomes like:

**Long Term Wellbeing  
Psychological Wellbeing**

**Better Chance for Reunification  
Less Time to Reach Permanency**



**CASA's intervention forecasts a brighter future for vulnerable youth.** 



# Home for Good

PLAYHOUSE EVENT TO BENEFIT HENRICO'S CHILDREN



Henrico CASA's second annual Home for Good event raised awareness for our mission and generated more than \$95,000!

## LOCATION SPONSOR

Short Pump Town Center  
Brookfield Properties

## PLAYHOUSE BUILDERS

Classic Construction  
DPR Construction  
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**"We are honored to  
support such a great  
cause to benefit  
children and give them  
an opportunity  
for a brighter future."**

*- 2022 Home for Good Sponsor*

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## PARTICIPANTS AND WINNERS

Congratulations to our playhouse winners!

Molly Anderson

Gerald Clarke

Kristel Locklear

Vanna McDonald

Megan Neumayer

Thank you to the 368 supporters who made donations for opportunities to win! A complete list of supporters is available on our website.

We recognize that we could not accomplish our mission without the selfless commitment from the many generous individuals, foundations, businesses, and faith and civic groups, in our community.

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In Memory of Jeffrey Galston

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Public Media

THANK  
YOU



# Financial Summary

We take stewardship of the resources entrusted to us seriously. We use these resources carefully so that we can serve every child who needs our services. Last year, Henrico CASA conducted a formal search for a new investment advisor. We are proud to welcome Alpha Omega Wealth Management as our new investment management partner to ensure our strategy for long-term growth and sustainability.

Come rain or shine, your generous giving of time and resources has allowed Henrico CASA to serve every child referred for advocacy services since 1994. With your continued support, we can maintain this incredible record of commitment to children in our community and to the court system. 

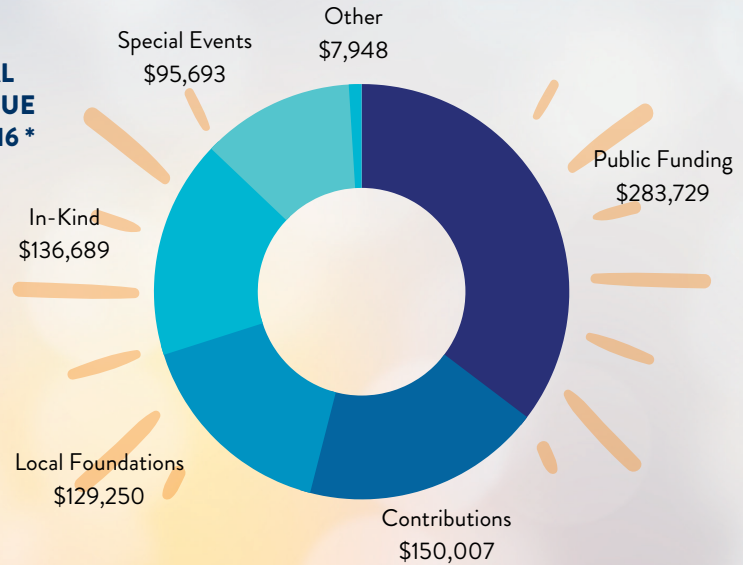


Our financial statements are audited by independent auditors and made public.

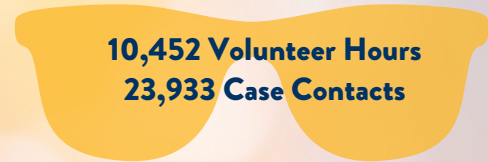
We're transparent! Please visit our website for a detailed look at our most recent audit report and IRS Form 990.

**TOTAL LIABILITIES + NET ASSETS**  
**\$1,162,817**

**TOTAL REVENUE**  
**\$803,316\***



**VOLUNTEER VALUE**  
**\$321,890**



**EXPENSES**  
**\$652,641**

Program	Management	Development
82%	11%	7%

\* Excludes income from realized and unrealized gains and/or losses

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