



**CASA**

Court Appointed Special Advocates  
**FOR CHILDREN**

HENRICO COUNTY

**2023 IMPACT**

THE FUTURE BEGINS TODAY.

---





## VISION

All children in Henrico County  
live in safe and stable homes.

## MISSION

Henrico CASA advocates in court for a child's best interests and seeks to educate the community concerning the needs of abused and neglected children.

## CORE VALUES

- Family Preservation and Reunification
- Diversity, Equity, and Inclusion
- Collaboration
- Gratitude
- Stewardship



# LETTER FROM LEADERSHIP

We are grateful for your support of our local Court Appointed Special Advocates (CASA) program. Your dedication to our cause has brought hope and healing to children who have faced unimaginable challenges due to abuse and neglect.

As we reflect on the impact we made together over the past year, we have been consumed with the notion of time. Time represents the invaluable commitment our advocates selflessly give to vulnerable children and families. This equates to more than just volunteer hours – it is an investment in building trust, understanding unique needs, and speaking up on behalf of children. We witness the profound ripple effect of this invested time when we see children, once withdrawn and fearful, emerge with smiles and laughter.

Your belief in our mission, and your willingness to act on that belief, makes transformation possible. Together, let's celebrate the extraordinary power of time and the remarkable difference it makes in the lives of children.

We proudly present our 2023 Impact Report. Join us in championing the cause of these resilient children and creating a brighter future that is worthy of their dreams.

*Chris*

Chris Durand  
Chair, Board of Directors

*Jeannine*

Jeannine Panzera  
Executive Director



# TOMORROW STARTS TODAY

---

We can't change the past for a child who has experienced abuse or neglect.

Fortunately, we can change their future by speaking up for them in the present.



When judges appoint Court Appointed Special Advocates, a child's future begins to be re-written.





## JUDGES APPOINT

Henrico CASA to serve a child when there are allegations of abuse or neglect in a court case.



## HENRICO CASA ASSIGNS

a dedicated advocate to a child or sibling set. This advocate stays with them throughout the entirety of their court case.



LAST YEAR...

100%

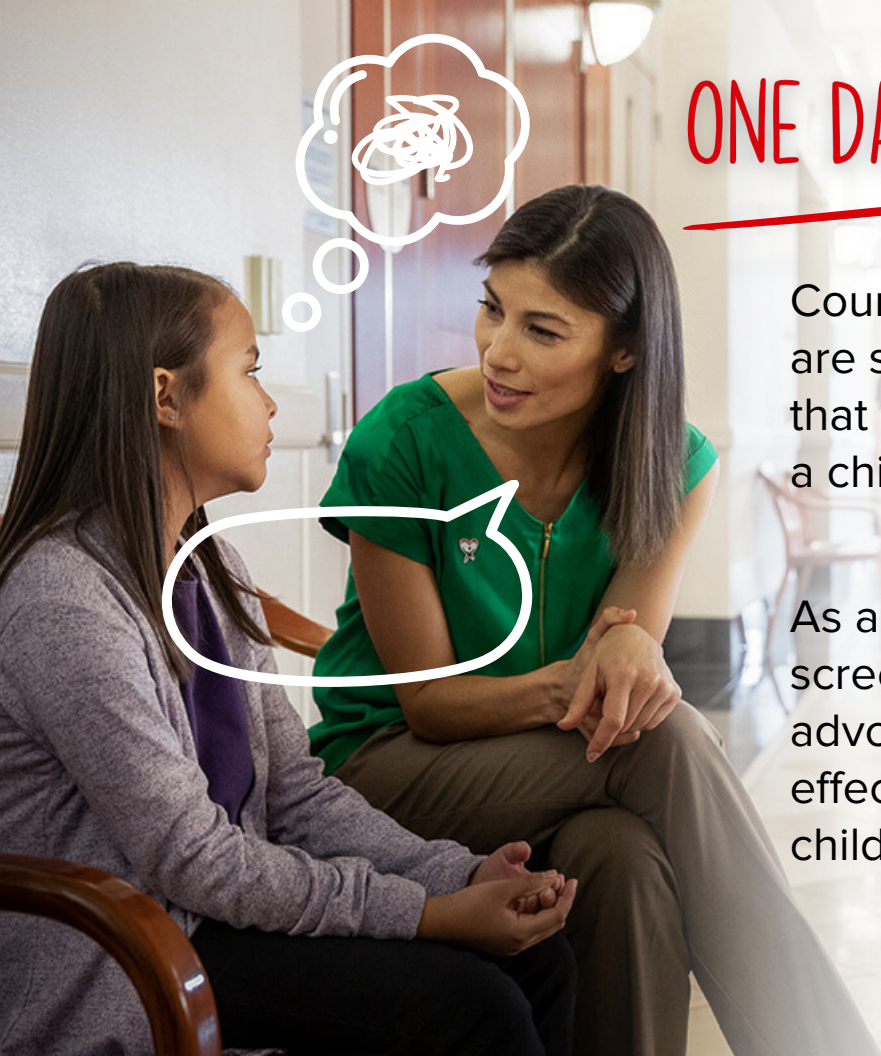
OF HENRICO'S JUVENILE AND DOMESTIC RELATIONS DISTRICT COURT JUDGES CITED VALUE IN CASA

359

CHILDREN APPOINTED TO CASA BY ONE OF THESE JUDGES

100%

OF THOSE CHILDREN RECEIVED A DEDICATED ADVOCATE

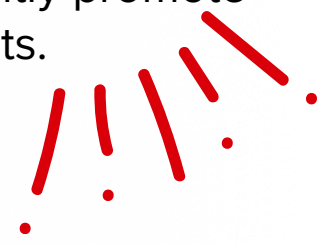


# ONE DAY AT A TIME

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Court Appointed Special Advocates are skilled volunteers who believe that every second spent uplifting a child's wellbeing has infinite value.

As a program, Henrico CASA recruits, screens, trains, and supervises these advocates so that they can effectively and efficiently promote children's best interests.



THROUGHOUT A CASE,  
COURT APPOINTED SPECIAL ADVOCATES



LEARN

about the child and the many aspects of their life.



ENGAGE

with the child during regular visits.



COLLABORATE

with professionals in the court and child welfare systems.



LAST YEAR...

114

VOLUNTEER ADVOCATES

2,889

TRAINING HOURS INVESTED  
BY ADVOCATES

10,174

VOLUNTEER HOURS DONATED  
BY ADVOCATES

A photograph of two women sitting on a porch. The woman on the left has long dark hair and is wearing a light blue button-down shirt and maroon pants. The woman on the right has her hair in a ponytail, is wearing a pink long-sleeved shirt and a patterned skirt, and is laughing. The background shows a house with a porch railing and some greenery.

# CREATING THE FUTURE

By intervening early and leveraging community resources, Henrico CASA works to mitigate the impact of adverse childhood experiences, thereby changing the trajectory of a child's life.

In addition, Henrico CASA works to improve the future for our entire community. After all, building better childhoods grows healthier adults who sow into our community.

HOPE



THROUGHOUT A CASE,  
COURT APPOINTED SPECIAL ADVOCATES



REPORT

observations  
to the court.



RECOMMEND

supports and  
services to benefit  
the child and family.



IMPROVE OUTCOMES

Henrico judges note that  
children served by CASA  
have improvements in:

- Long-term wellbeing
- Psychological wellbeing
- Chance for reunification
- Time to reach permanency



LAST YEAR...

97%

CASA'S RECOMMENDATIONS  
CONSIDERED AND ACCEPTED BY JUDGES

<1%

CASES CITED ADDITIONAL  
FILINGS OF ABUSE

98%

CASES CLOSED WITH CHILDREN  
IN A LONG-TERM PLACEMENT

# YEAR IN REVIEW

July 2022

August 2022

Our team works beyond Henrico's courtrooms all year long, educating the community on the needs of vulnerable children and raising awareness for our program which meets those needs.

## SUMMER CONCERT SERIES



Short Pump Town Center once again invited us to host their charity wine garden during the 2022 (and 2023!) summer seasons. We continue to enthusiastically embrace this opportunity because we not only raise funds, but also make new friends for CASA!





## KIWANIS GOLF TOURNAMENT

The Kiwanis Club of Tuckahoe held their annual fall golf classic to benefit Henrico CASA. Twenty-three teams competed in the event and helped raise \$10,000 to serve local children.



September 2022



October 2022



**8 Advocates  
Sworn In**



## MUSTACHES FOR KIDS

Henrico CASA was selected as a '20 for 20' beneficiary for Richmond's Mustaches for Kids (M4K) 2022 campaign. We earned the Wolf Award for recruiting the most growers. In a combined effort by those growers and M4K, we raised \$55,000!



November 2022

**GROWERS**

Chris Durand, Team Lead

Alex Neumayer

Barry Martin

Ben Beach

Bill Beach

Bryan Jenkins

Chad Blalock

Courtney Lawrence

Earchel DJ Scruggs

Ian Slinkman

Ian Turner

Josh Howell

Layton Markwood

Marc Kalman

Nathan Karr

Nathan Winnagle

Rich Buhrman

Ryn Kennedy

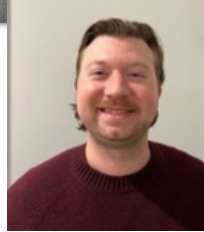
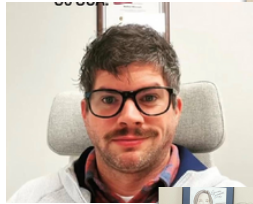
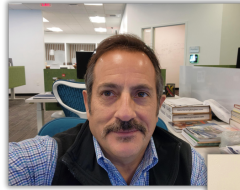
Sam Beach

Stuart Enkey

Tim Ratliff

Tyler Eakes

Zach Fahnle



A special shoutout to Ben Beach, Henrico CASA's top fundraiser and M4K's Rookie of the Year!





## ADVOCATE TRAINING EVENT

After a pandemic hiatus, we brought back our annual advocate training and awards! Eighteen advocates were recognized with the President's Volunteer Service Award.



November 2022



**Giving  
Tuesday**

December 2022

**Christmas Under  
the Clocktower**



# Ambassador Launch



February 2023

# 8 Advocates Sworn In

March 2023



January 2023

## VIGILANT VOICES™

In a continued effort to promote safe homes to prevent child abuse, we created a podcast! New episodes drop the first and third Tuesday each month.



## CARDS FOR CASA

Kappa Alpha Theta sorority at the University of Richmond raised \$25,000+ in recognition of Child Abuse Prevention Month!



## HOME FOR GOOD®

Our third annual Home for Good® event raised awareness for our mission and generated more than \$121,000!



### LOCATION SPONSOR

Short Pump Town Center  
Brookfield Properties

### IN KIND DONORS

Carousel Signs & Designs  
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Hughes Outdoor Media  
Liesfeld Contractor, Inc.  
Shutter Charms LLC

### PLAYHOUSE BUILDERS

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with Crowder's Shed Moving Service and Nara Contracting, LLC

DPR Construction

with Hanbury Architects and Cobb Lumber

Henrico Workforce & Career Development (CTE)

with Cross Timbers Roofing and Henrico County Vocational/Technical Education Foundation Inc.

Loughridge & Company

with Moseley Architects and F. Richard Wilton Contractor

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with ENV Architects, 84 Lumber, Atlantic Lift Systems, Saunders Roofing, and Snyder Solutions

W.M. Jordan Company

with 510 Architects, Chewning + Wilmer, F. Richard Wilton Contractor, Roof Systems of VA Inc., and Broyles Transport

### PLAYHOUSE WINNERS

Congratulations to Debra Welch, Isela Ramirez, Julie Seyfarth, Karen Schaufield, Tricia Riggs, and Wendy Bugg!

Thank you to the 320 participants who donated for opportunities to win. A complete list of supporters is available on our website.





## 4 Advocates Sworn In

June 2023

## 4 Advocates Sworn In



### DEVELOPER SPONSORS (\$10,000)

Cross Timbers Roofing  
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The Cowart Team of NFM Lending

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Frances Bowen  
Patricia Carrington  
Arleen Carroll  
The Cedarhouse School  
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Ensminger Architecture  
Luck Foundation



Our impact is made possible thanks to the support of generous donors all year long.



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## LEADERSHIP

We are grateful for each of these individuals who invest their time in forwarding our mission.

## STAFF

Jeannine Panzera,  
Executive Director  
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Program Manager  
Lorrie Moore,  
Advocacy + Training Coordinator  
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Thea Winston

WE LOOK FORWARD TO CONTINUING  
OUR WORK WITH THE 2023-24  
LEADERSHIP TEAM!



# FINANCIAL SUMMARY

We steward the resources entrusted to our organization carefully so that we can continue our legacy of serving 100% of the children referred for advocacy services. With your continued support, we can maintain this incredible record of commitment to our court system and the children in our community.

Last year, 80% of funds were channeled directly into our programs, optimizing resources for maximum impact. By minimizing administrative costs, we ensure that the majority of resources go where they are needed most - to serve vulnerable children.

Our volunteer advocates' contribution amplifies the value of every dollar spent, reinforcing our mission to create positive change in our community.

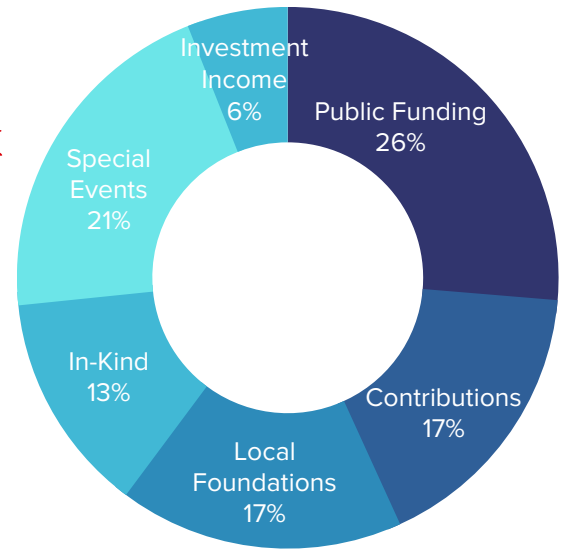


JULY 1, 2022 - JUNE 30, 2023

TOTAL LIABILITIES + NET ASSETS: \$1,438,423

WE VALUE TRANSPARENCY! OUR FINANCIAL STATEMENTS ARE AUDITED BY INDEPENDENT AUDITORS. PLEASE VISIT OUR WEBSITE FOR A DETAILED LOOK AT OUR MOST RECENT AUDIT REPORT AND IRS FORM 990. [WWW.HENRICO.CASA.ORG](http://WWW.HENRICO.CASA.ORG)

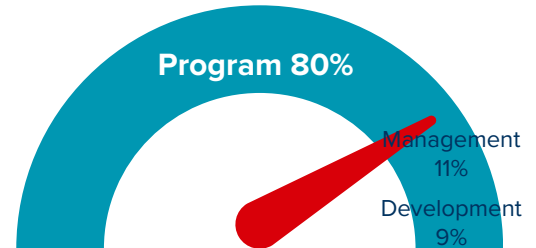
TOTAL REVENUE: \$939,934



VOLUNTEER VALUE: \$323,533

10,174 Volunteer Hours  
22,142 Case Contacts

TOTAL EXPENSES: \$674,280



# THANK YOU

To each and every one of our supporters, we offer a tremendous thank you. Your confidence in our ability to make a difference is energizing. Thank you for trusting us to stand up for the children in our community. Together, we are creating the future that each child deserves.

Talking about my interests and my future, not so much about my situation, made me feel like she wanted to know me."

-16 year old



The children teach me something new in every case, and I realize how different all children are in their thoughts."

-Advocate

[Advocates] actually take the time to know the children, to observe their situations, and report to the court information that otherwise would not get before the judge.

-Caregiver

Having a CASA volunteer in the child's corner results in better outcomes for the child - at home and in school."

-Henrico County Judge